



ATTENTION PHARMACY PROVIDERS

July 2006

Pharmacy Bulletin
06-007

As of **September 1, 2006**, EqualityCare (Medicaid) will be implementing a new eligibility policy for our Medicare/Medicaid dual eligible clients. This will affect not only when a dual eligible client will be required to receive their prescriptions through the Medicare Part D program, but also how pharmacies process claims to a Part D plan. You will know if a patient is in the Medicaid system as a dual eligible when you receive the reject message, "THIS RECIPIENT IS COVERED UNDER MEDICARE D."

From September 1, 2006 going forward, dual eligible clients will be required to receive their prescriptions through Medicare Part D once they have been found **entitled** to Medicare benefits. Because of this policy change, dual eligible clients may not already be enrolled in a Part D plan when they arrive at the pharmacy. If this is the case, **pharmacies will have to enroll the client through the WellPoint/Anthem Prescription process.** For questions in regard to this process, please refer to the following website:

<http://www.anthem.com>

To assist in navigating this website, select the link for "Anthem Prescription Management," followed by "Provider Online Services—For BIN 610575" then select the "Part D and Facilitated Enrollment Communications" link for introductory information.

If you encounter problems with enrolling the client, please follow these steps:

1. Ask to see the client's Medicare and Medicaid ID cards.
2. Verify that the correct Medicare ID number is being used to transmit the claim.
3. If you are still encountering problems or you wish to inquire about the client's Medicare eligibility, please contact Medicare at 1-800-633-4887.

If the patient is not entitled to Medicare, please contact ACS at 1-800-251-1268 and choose option 5 for Medicare and Buy-in questions.

MORE DETAILED INFORMATION ABOUT THIS CHANGE WILL BE SENT TO NURSING HOME PROVIDERS AND THEIR PHARMAICES IN THE NEXT COUPLE OF WEEKS.

Tie Siding

Buford

Cheyenne